

ATTACHMENT I - REFERENCE QUESTIONNAIRE
ST. LUCIE PUBLIC SCHOOLS
RFP 25-20
SPEECH-LANGUAGE THERAPY & AUDIOLOGY SERVICES

FOR: PSI Associates, LLC dba PSI/Academic Staffing
(Name of Vendor Requesting Reference)

This form is being submitted to your Company for completion as a business reference for the company listed above.

This form is to be returned to the School Board of St. Lucie County, Purchasing Department, email at kimberly.albritton@stlucieschools.org no later than 3:00 p.m., **May 8, 2025**, and **must not** be returned to the company requesting the reference.

For questions or concerns regarding this form, please contact the School Board of St. Lucie County, Purchasing Department, by telephone: (772) 429-3980, or by email at kimberly.albritton@stlucieschools.org. When contacting us, please be sure to include the request for proposal number and title listed at the top of this page.

Company Providing Reference Lake County Schools
Contact Name and Title/Position Karla Zaffis, ESE Program Specialist, Speech/Language/DHH
Contact Telephone Number 352-253-6650, ext. 6650
Contact Email Address zaffisk@lake.k12.fl.us

Questions:

1. In what capacity have you worked with this company in the past? If the Company was under a similar contract, please acknowledge and explain briefly whether or not the contract was successful.

Comments:

I have worked with this company throughout the 2024-2025 school year. I began working as the ESE Program Specialist for Speech/Language in July, 2024. When the school year began, my relationship with PSI/Academic Staffing was initiated. I frequently reach out to this agency when SLP vacancies exist within the district.

2. How would you rate this Company's knowledge and expertise?

3 (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments:

This company has consistently demonstrated a high level of knowledge, expertise, professionalism, and responsiveness in providing contracted therapeutic professionals to our school district.

3. How would you rate the Company's flexibility relative to changes in the scope and timelines?

3 (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments:

4. What is your level of satisfaction with hard-copy materials, e.g. quotation, written scopes of work,

reports, logs, etc. produced by the Company?

3 (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments:

5. How would you rate the dynamics/interaction between the Company and your staff?

3 (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments: *PSI/Academic Staffing distinguishes itself through its prompt responsiveness and proactive problem-solving. All interactions have been positive, timely, and productive.*

6. Who were the Company's principle representatives involved in providing your service and how would you rate them individually? Would you comment on the skills, knowledge, behaviors or other factors on which you based the rating? (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Name: Yeva Wilford Rating: 3

Name: Bianca Terrier Rating: 3

Name: _____ Rating: _____

Name: _____ Rating: _____

Comments: *Yeva and Bianca are extremely professional. Both respond promptly via email or telephone communication. Yeva and Bianca frequently reach out for feedback in an effort to support Lake county's needs. It has been a pleasure to work with these individuals throughout the 2024-2025 school year.*

7. With which aspect(s) of this Company's services are you most satisfied?

Comments:

Overall, working with PSI/Academic Staffing has been a positive, beneficial, and collaborative experience. Their commitment to quality services and support make this agency a trusted staffing partner. I would not hesitate to recommend their services to other school districts or educational organizations seeking reliable, competent, and highly qualified contracted employees.

8. With which aspect(s) of this Company's services are you least satisfied?

Comments:

9. Would you recommend this Company's services to your organization again?

Comments:

PSI/Academic Staffing has proven to be a dependable partner that consistently meets the ever-changing needs of Lake County. I am confident that other school districts will benefit from the same level of excellence and support we have experienced. I highly recommend PSI/Academic Staffing.